

Horowhenua Companion Card Application form

Form Preview

Horowhenua Companion Card - Applicants Details

* indicates a required field

Who can apply

Horowhenua Companion Card Information

The Horowhenua Companion Card trial is currently ending on June 30, 2024. This initiative aims to ensure fair access to ticketing for people with impairments. We hope to continue the trial through to 30 June 2025, so please apply.

The Horowhenua Companion Card ensures equitable ticketing expenses for individuals with lifelong impairments who require additional Attendant Companion Support to engage in everyday activities at participating venues and events.

Eligibility Criteria

To be eligible for a Horowhenua Companion Card, you must:

- 1. Be a permanent resident or citizen of New Zealand residing within the boundaries of Horowhenua.**
- 2. Have life-long impairments that require additional Attendant Companion Support to engage in everyday activities at partnering venues and events.**

Please note that the Horowhenua Companion Card is not issued to every person with an impairment, but specifically to individuals with life-long impairments who require additional support to participate in ordinary activities at partnering venues and events.

Attendant Companion Support definition

Attendant Companion Support may be provided by a friend, a family member or a paid carer. Attendant Companion Support includes significant assistance with mobility, communication, self-care or learning, where the use of aids, equipment or alternative strategies does not enable the person to carry out these tasks.

Attendant Companion Support does not include providing reassurance or encouragement nor can it be for infrequent or unexpected events or medical emergencies.

Horowhenua Companion Card Partners

A Horowhenua Companion Card is not a guarantee of access, or seating. Tickets or access will be granted subject to availability of the partner venue/activity provider.

The Horowhenua Companion Card Trial was developed to promote equality of access for people with impairments to fair ticketing. The Trial ends on the 30th June 2024.

The Horowhenua Companion Card is designed to be used in the Horowhenua District Council boundaries only. Providers outside the Horowhenua District Council boundaries are not signed up as Partners to this trial and are under no obligation to offer the same or similar ticketing agreements.

Applicants information

Applicants Details

First Name

Last Name

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Date of Birth

Must be a date.

Date Of Birth *

Applicant Home Address

Address

Applicant Home Phone Number

Applicant Mobile Phone Number

Applicant Email

Must be an email address.

Photo (optional, must be of applicant if submitted)

Attach a file:

I confirm I live within the Horowhenua District Council boundaries. (This trial is only open to residents of Horowhenua District). *

Yes

Details of Impairment

What is the applicant's primary impairment? *

- Severe Autism
- Autism in combination with learning disability
- Moderate to severe learning disability
- Down Syndrome
- Significant and severe conditions that cannot be controlled by medication or other treatment/intervention
- Uncontrolled epilepsy with frequent seizures (eg. More than weekly)
- Osteogenesis imperfecta
- Spinal Injuries - high level assistance
- Progressive neurological conditions - where the level of impairment /dysfunction is significant and advanced→
- Cognitive issues where impairment is significant (eg advanced dementia/ABI)
- Major organ failure where treatment / transplant surgery is not possible
- Attention Deficit Hyperactive Disorder/ Attention Deficit Disorder/ Asperger's
- Legally blind, where visual acuity scores are less than 6/60 with corrected vision
- Motor neurone disease
- Muscular Dystrophy

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- Parkinson's Disease - with mobility problems
 Other:

If you selected other, please specify the applicant's impairment

Where can we confirm your impairment needs? *

- Mana Whaikaha - (go to next section)
 Support Links - (go to next section)
 Enable New Zealand - (go to next section)
 My Doctor (Please provide details in next question)

Only complete if ticked 'My Doctor' Above: Medical Clinic's name

Organisation Name

Doctors Name

Organisation Name

Medical Clinic or Doctors Phone number

Medical Clinic or Doctors email

Must be an email address.

Person Completing Application

Are you the applicant named on this form?

- Yes - (go to next section)
 No (Please complete following questions if you are not the applicant named in this application)

I have the applicants permission to complete this form on their behalf. *

- Yes
 No

My role in relation to the applicant is:

My Contact Details

First Name

Last Name

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My Phone Number

My Email

Must be an email address.

Partnering Venues

Which of the current partnering venues/activities do you think you will use your card at most frequently?

- Levin Aquatic Centre
- Foxton Swimming Pool
- Medieval Market
- Te Takeretanga o Kura-hau-pō (Levin Library, onsite events only)
- Te Awahou Nieuwe Stroom (Foxton Library, onsite events only)

Where else would you like the Hororwhenua Companion Card to be accepted in the future?

Other:

Outside of Hororwhenua District Boundaries

Applicant's Declaration

I consent to the use and disclosure by the issuer of the Hororwhenua Companion Card of the personal and impairment information I have provided in this application form, as set out in the privacy statement below *

Yes

I authorise the issuer of the Hororwhenua Companion Card program to verify the information contained in this form and to obtain and confirm any information relating to this application for the purpose of assessing my eligibility for a Hororwhenua Companion Card. This may include obtaining information held in databases by government departments and agencies, and disclosing information contained in this form or obtained in connection with this application for the purpose of verifying eligibility *

Yes

I agree that health professionals or service providers may confirm information about me to the issuer of the Hororwhenua Companion Card program to assist with the processing my application *

Yes

I have a life-long impairment and need additional Attendant Companion Support to participate in ordinary activities in the community *

Yes

I certify that the information in this application is correct *

Yes

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Terms and Conditions

Privacy Statement

We collect personal information from you, including information about your name, contact information, impairment information. We collect your personal information in order to assess your eligibility for a Horowhenua Companion Card. Besides our staff, we may share this information with other health services you have provided to us in order to confirm your eligibility, or if you have agreed partnering venues/activities for marketing purposes. Providing some information is optional. If you choose not to enter your address, details of your impairment, or a place to confirm your impairment related needs, we'll be unable to confirm their eligibility for a Horowhenua Companion Card. You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, please contact us at info@manawhaikaha.co.nz. By providing your information in this application form, you, or your agent/guardian on your behalf, consent to the use and disclosure of your information, as set out in this Privacy Statement.

Companion Card Terms and Conditions

It is important that the applicant reads and understands the information below:

- 1.The Horowhenua Companion Card must only be used when the cardholder requires the assistance of a companion to participate at a partnering venue/activity.
- 2.Only the person whose details appear on the Horowhenua Companion Card can use the card.
- 3.Companion Tickets cannot be used without the Horowhenua Companion Card cardholder being present.
- 4.Horowhenua Companion Card cardholders must inform the partnering venue/activity operator of their requirement for a Companion Ticket at the time they book or purchase their own ticket.
- 5.Acceptance of the Horowhenua Companion Card does not indicate that a partnering venue/activity is accessible. Cardholders are advised to check accessibility with the partnering venue/activity operator before booking tickets.
- 6.The minimum expectation of Horowhenua Companion Card partners is that they will issue cardholders with one Companion Ticket, or admission, at no charge. The Companion Ticket will be exempt from all booking fees.
- 7.Where a cardholder has a requirement for more than one companion, this must be negotiated by the cardholder with the partnering venue/activity operator at the time of booking.
- 8.The Horowhenua Companion Card can be used to obtain admission for any programs, services and sessions run by partnering venue/activity operators. This will be subject to the usual admission, availability and conditions of the partnering venue/activity operator.
- 9.The Horowhenua Companion Card can be used in conjunction with any recognised concession cards.
- 10.Cardholders must provide their Horowhenua Companion Card details when making telephone bookings and must present their valid card during ticket collection, and at any time when asked during the activity. If cardholders cannot present their card, they may be charged for the Companion Ticket. Bookings cannot currently be made online.
- 11.Partnering venues/activities must ensure cardholders are able to be located physically close to their companions. Companions must remain close to cardholders to assist them as required. Cardholders with specific seating requirements must inform the partnering venue/ activity operator at the time of booking.

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- 12 Some partnering venue/activity operators may charge for participation over and above general admission costs (such as a fee for rides in addition to an entry fee at a fun park). Partnering venues/activities must issue a Companion Ticket for both admission and for additional components, such as rides, if the cardholder requires assistance in order to participate.
- 13 Horowhenua Companion Cards may be used to purchase a package deal for the cardholder that combines admission costs with additional components such as meals. When booking a package deal, cardholders must check with the partnering venue/activity operator what is included with the Companion Ticket. It is essential that the companions support to the cardholder is not disrupted if the additional components are not included in the Companion Ticket (for example, if meals are not included, the Attendant Companion support must be able to bring or access food in a manner that enables them to provide continual support to the cardholder).
- 14 Booking and ticket distribution practices for Companion Tickets should not be more difficult than the standard ticketing practices of the partnering venue/activity.
- 15 If a partnering venue/activity operator suspects that a Horowhenua Companion Card is being misused, they can report this to the Horowhenua Companion Card program. Misuse of the Horowhenua Companion Card may result in the card being cancelled, and the cardholder will be ineligible to reapply.
- 16 It is understood that the applicant accepts the Horowhenua Companion Card cardholder terms and conditions when they submit a cardholder application form

Horowhenua Companion Card Information

Legislation mandates that people with an impairment have a right to equal participation in the community (places, spaces and information) without discrimination when an Attendant Companion Support person is required to facilitate this access. The Horowhenua Companion Card Trail was developed to promote equality of access for people with impairments to fair ticketing. The Trail has been extended for a further year to now end on the 30th June 2024. The Horowhenua Companion Card is designed to provide equity in ticketing expenses for people with life-long impairments who may need additional Attendant Companion Support to participate in ordinary activities at partnering venues and activities.

To receive a Horowhenua Companion Card, a person must:

1. **Be a permanent resident or citizen of New Zealand and residing in Horowhenua District Council boundaries.**
2. Be a person with life-long impairments who may need additional Attendant Companion Support to participate in ordinary activities at partnering venues and activities.

Attendant Companion Support includes significant assistance with mobility, communication, self-care or learning, where the use of aids, equipment or alternative strategies does not enable the person to carry out these tasks. The Horowhenua Companion Card will not be issued for conditions with infrequent or unexpected events such as allergic reactions, falls or medical emergencies.

The Horowhenua Companion Card is not issued to every person with an impairment. The card is issued to individuals with life-long impairments who may need additional Attendant Companion Support to participate in ordinary activities at partnering venues and activities.

The diagnosis of a medical condition or the presence of an impairment does not automatically qualify a person for a Horowhenua Companion Card. The impairment needs to be permanent, and a card cannot be issued if improvement is possible.

Attendant Companion Support definition

Attendant Companion Support may be provided by a friend, a family member or a paid carer. Attendant Companion Support includes significant assistance with mobility,

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communication, self-care or learning, where the use of aids, equipment or alternative strategies does not enable the person to carry out these tasks.

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Horowhenua Companion Card Partners

A Horowhenua Companion Card is not a guarantee of access, or seating. Tickets or access will be granted subject to availability of the partner venue/activity provider.

I understand and accept the cardholder terms and conditions *

Yes